



RUTLAND SAILING CLUB

Accommodation Booking Terms and Conditions

Please read these terms and conditions carefully before booking as the booking will form the basis of the contract with us. In making the booking you are confirming that you are authorised to do so on behalf of all persons named on the booking and that all such persons agree to be bound by the terms and conditions.

Rates

Unless otherwise specified the accommodation room rates displayed on the website are given in pounds sterling per room per night including VAT, excluding breakfast. All rates and charges are provisional until the booking is confirmed by RSC. Confirmation is made when payment is received in full.

We reserve the right to change advertised room rates from time to time but will not, with the exception of correcting any errors, change the price of your booking once confirmed.

Accommodation

Rutland Sailing Club has 43 beds in 10 simply furnished bunks rooms, some with en-suite facilities which can be booked by members and visiting Open Meeting sailors and Training Groups.

Bedding is provided.

You will have access to the Club changing rooms giving you access to toilet and shower facilities. There is a separate toilet located in the accommodation block.

The Club Café serves breakfast, lunch and dinner throughout the year. Opening times vary depending on the season. Opening times can be found on the Club website and in the Club porch.

Bookings

Booking are to be made through the RSC office, telephone 01780 720292 or by email sailing@rutlandsc.co.uk. Payment is required on booking which confirms the booking.

Cheques should be made payable to Rutland Sailing Club LTD.

No accommodation can be provisionally booked.

Credit Cards are not accepted.

Amendments

If you need to amend your booking, please contact the club as soon as possible. Amendments may be subject to availability and may be subject to a cancellation charge. Alterations to the booking are required to be in writing to be effective. Agreement to alterations will also be in writing to be effective.

Cancellation of bookings

If it becomes necessary for you to cancel the booking reasonable notice should be given.

- cancellations 2 – 6 weeks before the booked date RSC will retain 25%;
- cancellations received less than 2 weeks from the booked date 100% will be retained by RSC;
- cancellations after the commencement of stay will be charged at 100%.

If any accommodation is cancelled within the permitted cancellation period specified above a cancellation charge will apply.

RSC reserves the right to cancel the booking. If under unforeseen circumstances the Club has to cancel the booking you will be informed as soon as is practicably possible. Any payments shall be reimbursed in full. We shall however have no further liability to you arising out of any such cancellation including any other costs, losses or expenses incurred by you or any other person as a result of the cancellation.

Additional Information

The premises are covered by Public Liability insurance.

Personal property belonging to the customer is at all times the sole responsibility of the customer. RSC does not accept any liability for loss or damage to personal property unless any such damage or loss is due to the negligence of its representatives.

No responsibility can be accepted for property left unattended or injury caused by users' negligence. Users must arrange their own insurance for their activities if necessary.

Under 18s must be accompanied by an adult for the duration of their stay.

Dogs are not allowed on site.

Availability

The customer does not acquire any claim for the availability of a particular room unless the Club has confirmed the availability of that room in writing.

Booked rooms are available to the user from 08:30 on the day of arrival, until 10:00 on the day of departure.

On arrival, keys are to be collected from reception unless otherwise agreed.

All keys are to be returned to the office on departure. You will be charged for replacing any keys lost during your stay.

Accessibility

If you or any member of your party has any accessibility requirements that may affect your stay please contact us by telephone 01780 720292 or by email sailing@rutlandsc.co.uk so that we can

make provision for the particular needs of the person concerned or advise you if we are unable to make such provision.

Car Parking

There is adequate car parking at the Club. Vehicles and their contents left on RSC premises are left at the owner's risk. We do not accept responsibility for loss, theft or damage to or from any vehicle left on RSC premises.

Smoking and drugs policy

Smoking is not permitted inside the Club house.

The use of drugs is not permitted anywhere on the premises. The Police will be contacted if it is believed you or any member of your party is in breach of this policy.

Behaviours

You and all members of your party are requested to conduct yourselves appropriately at all times during your stay and to comply with the Club Rules and Bye Laws.

Abuse or any behaviours regarded as unacceptable towards employees and other guests and their health and safety will not be accepted.

It is a reasonable requests for visitors to respect the property of RSC. The customer is liable for any damage or loss suffered by RSC as a result of disruptive behaviour.

We reserve the right to refuse services or to remove you, individual members of the group and delegates from the site if we consider that this provision has been breached. If we do so a cancellation charge will be levied and we shall have no obligation to refund you or any other person for lost accommodation, other services or any other loss or other expenses incurred.

Complaints and Feedback

We welcome comments positive or negative.

If you are dissatisfied with any part of your stay please contact the Manager.

Limitations of liability

All warranties, conditions and other terms implied by statute or common law are, to the fullest extent permitted by law, excluded from the contract.

Nothing in these terms of use excludes or limits our liability for death or personal injury arising from our negligence or fraudulent misrepresentation or any other liability that cannot be excluded or limited by English law.

Matters beyond our control

We do not accept responsibility for unforeseen circumstances or events beyond our reasonable control that may affect or prevent the performance by us of our obligations to you. These circumstances include but are not limited to adverse weather conditions, fire, riot, war, terrorist activity industrial dispute, natural disaster, interruption or failure of utility supplies or injuries or death of an individual (s) through accidental circumstances unconnected with us. You are advised to ensure that you have the appropriate insurance in place to cover you should any such circumstances affect your stay.

Website

Whilst all reasonable effort is made to ensure the accuracy of information on the website we do not accept responsibility for errors or omissions on the website and reserve the right to amend, cancel or vary any other arrangements featured on the website without notice.

Data Protection

Personal information requested by RSC at the time of booking or any other subsequent information is held in its original form and on computer.

RSC is the data controller for the purposes of the Data Protection Act 2018; will process the information in accordance with the Data Protection Act and will not divulge personal information to third parties.

By providing us with personal information to process a booking you are agreeing that your personal information can be held and accessed by RSC staff.